



**DocBits**

## Digital efficiency for the highest quality standards:

How Büchi reorganized its invoice  
processing with DocBits

### ABOUT BÜCHI

Büchi is a leading manufacturer of high-quality laboratory equipment with in-depth expertise in laboratory technology. A very high export share underscores the company's international orientation. Quality, precision, and efficiency are not just product characteristics, but are firmly anchored in Büchi's DNA.

*"We place the highest value on quality—for us, quality does not stop at the product, but affects every single process in our company."*

Büchi-Team



### CUSTOMER

BÜCHI Labortechnik AG

### INDUSTRY

Laboratory and process  
solutions

### NUMBER OF EMPLOYEES

(worldwide, 2024/5)  
appr. 750

### HEAD QUARTER

Flawil, Sankt Gallen, Schweiz

### SOLUTION

**DocBits**

## DIE CHALLENGE

The IDP system previously used for invoice receipt was no longer able to meet these quality requirements. Processing incoming invoices was time-consuming, prone to errors, and involved duplication of work with the Infor LN ERP system.

The result: unnecessary additional work, limited transparency, and a noticeable burden on the specialist departments.

*“We often felt that we had to operate two systems at the same time—which was inefficient and frustrating.”*

*Büchi-Team*

The company was looking for a solution that would integrate seamlessly with Infor LN, reduce errors, speed up processes, and still be easy to use.

## THE SOLUTION: DocBits BY FELLOWPRO

With Doc**Bits**, Büchi was able to make the processing of incoming invoices digital, efficient, and error-free. The system is intuitive to use, transfers invoices correctly to the ERP system, and significantly reduces processing time.

*“Doc**Bits** makes it much easier for us to process incoming invoices. The invoices are transferred correctly to the ERP system, allowing us to check, approve, and pay them faster—completely paperless.”*

*Büchi-Team*

Büchi is particularly impressed by the user-friendliness:

*“Doc**Bits** is very intuitive and almost self-explanatory. You can simply click through it—no lengthy training required.”*

*Amar Bucan, Büchi*



The project implementation also went smoothly: thanks to close cooperation between Büchi and FELLOWPRO, the go-live took place two weeks earlier than planned.

*“Communication was excellent, enabling us to complete the project well ahead of schedule.”*

*Daniel Lopez, projekt manager at FELLOWPRO*



## THE ADVANTAGES AT A GLANCE



### TIME SAVINGS

90% increase in document processing efficiency



### COST SAVINGS

Through reduced manual effort and optimized processes



### HIGHER ACCURACY

More than 90% of data is extracted automatically



### DIVERSE DOCUMENT TYPES

Supports a wide range of document types



### EASE OF USE

Simple handling without technical know-how



### SEAMLESS INTEGRATION

Smooth integration with existing systems, including Infor Cloudsuite, M3, and IDM



### SCALABILITY

A solution that can grow with your needs



### AI WITH ML

Intelligent technology without complex template creation



### INTERNATIONAL SUPPORT

More than 128 languages and international e-invoice



## THE RESULT

### *Added value in everyday life – and clear prospects for the future*

Today, Büchi benefits from a stable, efficient, and user-friendly invoice receipt process. Features such as invoice scanning, rule-based automation, document merging and splitting, and the ticket function ensure maximum transparency and control.

### *Looking to the future*

Büchi is already planning the next expansion stage: additional workflows for payment approvals and the integration of credit card statements directly into DocBits.

The topic of delivery notes is also currently being implemented—another important step toward making document processes even more comprehensive and efficient.

